

Driftwood Public Library Wifi Hotspot FAQ

What is a “hotspot”?

A hotspot is a device that uses cellular data to provide wireless Internet access. It is portable and will work anywhere there is cellular coverage. The DPL hotspots will allow up to ten wifi-enabled devices to connect. Hotspots can be used for email, surfing the web, downloading ebooks, streaming video, and any other function for which you would normally use wifi or cellular data. Use of the DPL hotspots is subject to our [Electronic Access Policy](#).

Will it work at my house?

If you have cell phone coverage at your house, you should be able to use our hotspots. Data is provided by the Spring cellular network, so the hotspots may not work in all locations.

How long can I keep the hotspot?

Hotspots check out for two weeks. They cannot be renewed. However, you can place a hold to be next in line for the next available hotspot.

Are there late fees associated with hotspots?

There are no daily late fees associated with library hotspots. However, if the hotspot is overdue, a charge will be added to your account for the cost of the hotspot. This charge will be waived as soon as the hotspot is returned in working order. Data will be turned off to hotspots that are overdue, making it useless for Internet access until it's returned.

Who can check out a hotspot?

Hotspots can be checked out by anyone with a full-privilege Driftwood Public Library card. At this time they are not available to Newport Public Library or Tillamook County Library patrons, or to provisional cardholders, except by special arrangement with the Library Director or the Circulation Supervisor.

How do I use a hotspot?

Our hotspots are very easy to use. Inside the zippered case, you will find the device itself, a charging cable, a “Getting Started” guide, and a card with the name of the hotspot and its password. To use the device, follow these simple steps:

- 1) Power up the device by pressing and holding the power button until the screen lights up and says “Welcome.”
 - a. If the screen does not light up, the device may need to be charged. Plug in the device and let it charge until the light turns green, then try again.
- 2) Power up your wifi-enabled device (phone, laptop, etc.).

- 3) Go to your “settings” on your device and look for wifi preferences. Among the available networks should be a wifi network with the name of the device as it is written on the card. Most devices have a name such as “DPL4.”
- 4) Select this as your wireless network. You will be asked for a password. Enter the password exactly as it appears on the card.
- 5) You’re all set! You can now surf the Internet and work online normally.

Who can I contact if I have questions?

If you have questions or if you encounter technical difficulties, please call the DPL front desk at 541-996-2277.